

# Custom Order Policy

1. Custom orders require full payment upfront to protect the artist and the customer.
2. I cannot offer returns on custom orders. If you decide to cancel your order before I begin work on the project, I will refund your payment.
3. If I have to cancel your order due to unforeseen circumstances, you are entitled to a refund.
4. Orders are filled on a first-come-first-serve basis.
5. Items are made to specifications that the customers approve.
6. If, upon delivery, the item does NOT fit the approved specs, I will correct or replace the item immediately.
7. If you do not pick up or accept delivery of the item within three weeks of the date agreed upon, I have the right to keep or resell your order.
8. All items are photographed before shipping for liability. Items damaged in shipping will be replaced. Any damage from daily wear is the responsibility of the customer.
9. I reserve the right to photograph your order for business purposes.
10. Any new designs used are the property of the business owner.